

WiFi @ West Vancouver Memorial Library

The Library provides a wireless connection to the Internet for patrons who wish to use their own laptops to access the Internet. Printing is not available on the wireless network.

Locations

The library has access points in the following locations:

- West Wing
- Reference Department
- Youth Department
- Mezzanine

If you are experiencing connection issues, try moving to another of these listed locations.

Getting Started

In order to get connected, your laptop will need to have built-in WiFi, or have a WiFi network card and be compatible with 802.11 A/B/G standards. Follow these two steps:

- Connect to the West Van Library wireless network
- Open a browser to accept the Library's wireless Terms and Conditions.

Security

Traffic on the Library's WiFi service is unencrypted, and therefore the library cannot guarantee the security of any data transmitted. If you are concerned about the sensitivity of your data, consider using a VPN connection or avoiding the use of WiFi. For your own protection it is advised that you have a software firewall installed, and patch your operating system with the latest updates before connecting.

Troubleshooting

If you are experiencing issues with connecting to the WVML wireless network, staff at the Information Desks or at Circulation on the main floor will be happy to provide you with additional documentation.

Help sheets are available for the following issues:

- Does my laptop have the necessary wireless hardware? Is it turned on?
- How do I connect to a wireless network for the first time?
- What if I cannot see the wireless network?
- I get a 'Limited or no Connectivity' error when I try to connect?